**Office for Students with Disabilities**

**Faculty Satisfaction Survey**

**Spring 2013 – Boca Raton Campus 123 Responses**

**Faculty Overall Satisfaction**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | Strongly Disagree | Rated OSD Disagree/ Strongly Disagree |
| Overall Satisfaction of OSD | **89** | **34** | **114/118 = 97%** | **3** | **1** | **4/118 = 3%** |

**Testing Accommodations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Professors had students needing testing accommodations in their class(es) | Yes | | No | | Total |
| **#** | **%** | **#** | **%** |  |
| **88** | **85%** | **15** | **15%** | **103** |

|  |  |  |
| --- | --- | --- |
| The professor provided the required testing accommodations themselves | # | % |
|  | **21** | **24%** |
| Exam administration provided by Professor | **#** | **%** |
| Very effective | **17** | **94%** |
| Somewhat effective | **1** | **6%** |
| Not effective at all | **0** | **0%** |

|  |  |  |
| --- | --- | --- |
| # of professors that had testing accommodations provided by OSD | # | % |
|  | **67** | **76%** |
| Exam administration provided by OSD | **#** | **%** |
| Very effective | **53** | **84%** |
| Somewhat effective | **9** | **14%** |
| Not effective at all | **1** | **2%** |

**Notetaking**

|  |  |  |  |
| --- | --- | --- | --- |
| Professor had students needing Notetaking Assistance in their class(es) | Yes | No | Total |
| # of Students | **53** | **50** | **103** |
| % of Students | **51%** | **4%** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Script provided to professor to find a Notetaker | Very Effective | Somewhat Effective | Not Effective |
|  | **65%** | **35%** | **0%** |

**Customer Service**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | | Strongly Disagree | | Rated OSD Disagree/ Strongly Disagree | |
| Professional manner of staff | **90** | **16** | **106/108 = 98%** | | **1** | | **1** | | **2/108 = 2%** |
| Greeted warmly | **69** | **17** | **86/89 = 97%** | | **2** | | **1** | | **3/89 = 3%** |
| Phone Etiquette | **79** | **18** | **97/98 = 99%** | | **0** | | **1** | | **1/98 = 1%** |
| Email | **81** | **17** | **98/99 = 99%** | | **0** | | **1** | | **1/99 = 1%** |

**Letters of Notification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| How was LON given to professor | During office hours | | Before class | After class | Other |
| # of Professors that received LON | **31** | **65** | | **58** | **14** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Letters of Notification | Strongly Agree | Agree | Rated LON Strongly Agree/Agree | Disagree | | Strongly Disagree | Rated LON Disagree/Strongly Disagree |
| LON clearly outlines students’ needs | **73** | **37** | **110/120 = 92%** | **8** | **2** | | **10/120 = 8%** |
| LON helped you understand the students accommodations | **62** | **39** | **101/115 = 88%** | **9** | **5** | | **14/115 = 12%** |